



WOODSIDE
DENTAL PRACTICE

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HOW TO MAKE A COMMENT/COMPLAINT

At Woodside Dental Practice we endeavor to make your visit as pleasant as possible, we want you to feel relaxed and assured we will do our absolute best to make you feel welcome and comfortable at relaxed at the practice.

We want to provide you with an excellent experience, level of care and commitment for our team of dedicated, dental professionals that is second to none.

However, we are all human and in modern world, in everyday life, occurrences do happen that do not meet our expectations or do not fulfill our criteria for service. We believe it is a positive step going forward, to encourage patients to give feedback on all aspects of care in the practice.

If you have a comment or complaint or would like to leave feedback about your experience, please ask to speak to the Complaints/Practice Manager: **Mrs Novia Delisser-Edwards** to leave your comments. Our staff at reception will be happy to assist you. If you prefer to give your feedback online, please email info@woodsidedental.co.uk and we will conduct a detailed review and work on a solution.

Warm Regards,

Woodside team